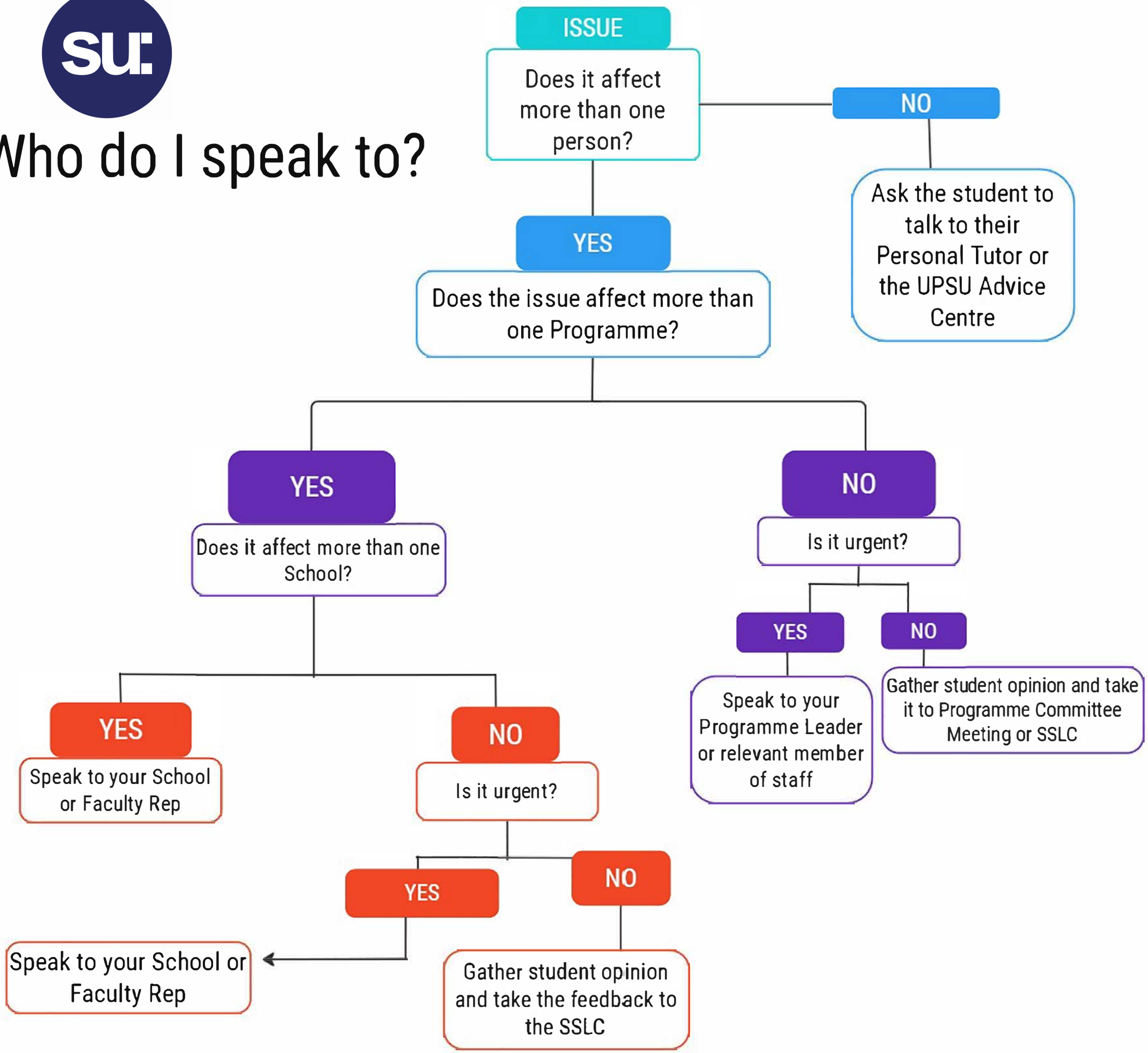Who do I speak to?