

Student Feedback: Focus changes / improvements

In recent years through our research carried out both internally and externally we have asked students the following question as a part of pack of questions:

“Where would you focus changes / improvements at University of Plymouth to have the greatest impact on your university experience?”

The following charts outline the responses from three separate surveys and they consistently show similar results of where changes and improvements should be focussed. We believe these results should help inform our direction of travel for representative focus

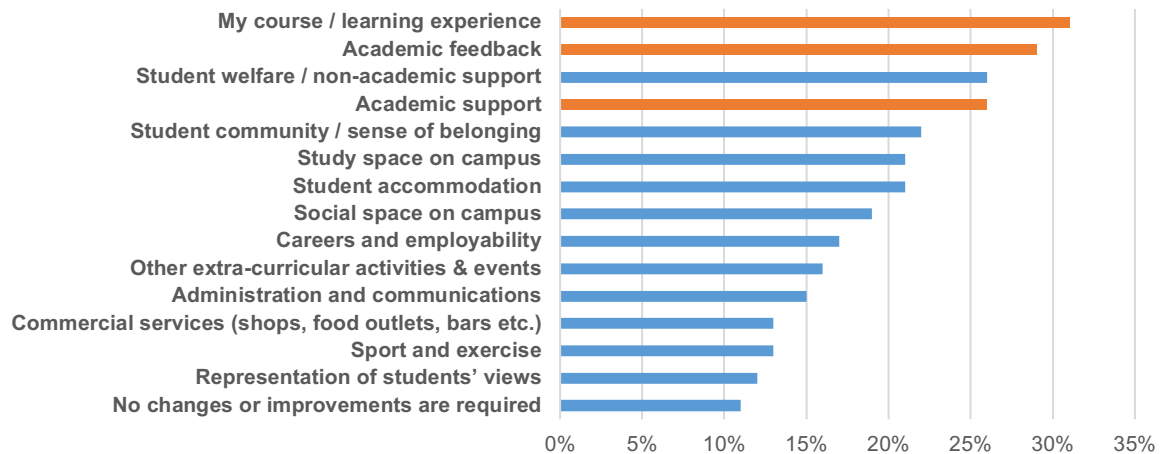


Figure 1. Redbrick Research 2022. [Link](#). 1,038 respondents. Research carried out to inform the [UPSU Strategic Plan](#). Respondents were asked to choose 5 responses from the possible options.

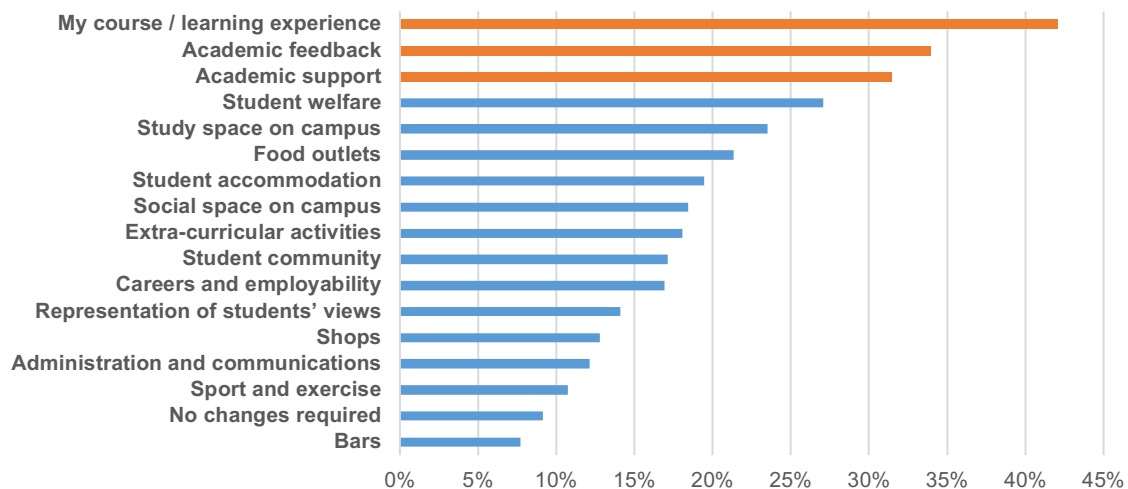


Figure 2.

UPSU Student View Research. [Link](#). 1,148 respondents. Annual research carried out to inform UPSU future plans and measure against KPIs. Respondents were asked to choose as many responses as possible that apply from the possible options.

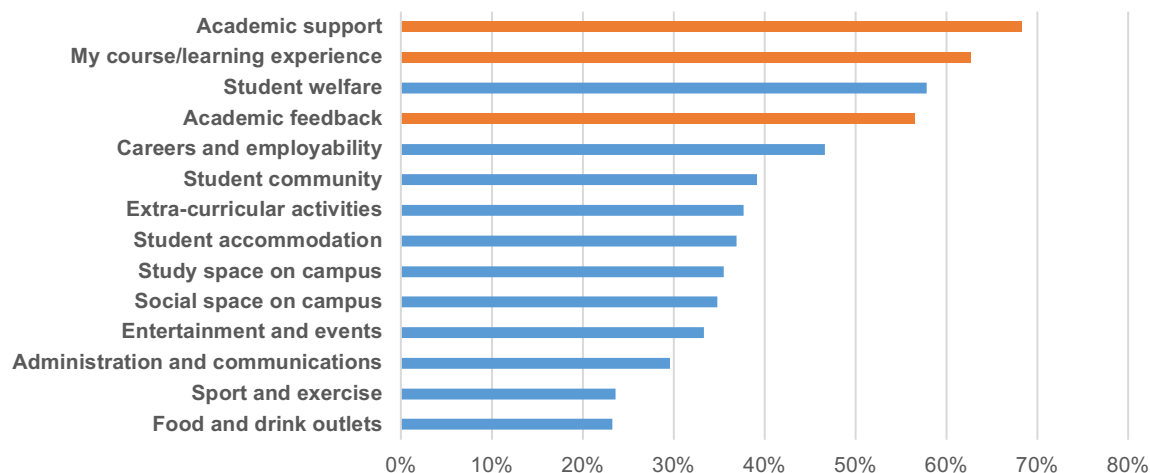


Figure 3. UPSU Representation Survey. [Link](#). 1,202 respondents. Annual research carried out to inform UPSU approach to priorities of representatives. Respondents were asked to choose as many responses as possible that apply from the possible options.

Through these three pieces of insight of student views, we believe that it is clear that the academic experience is consistently a priority for respondents and as an SU we need to be seen to be focussing on this to strengthen our legitimacy. To enhance the value of the SU and ensure that students feel that we are advocating for them we need to focus on strengthening academic representation to improve the experience for students.